

TAXI LICENSING TASK GROUP PROGRESS REPORT - RISK MATRIX – ANNEX A

Issue/Risk	Consequences if allowed to happen	Likelihood	Impact	Mitigation	Mitigated Likelihood	Mitigated Impact
Failure to ensure the taxi licensing service is not efficiently delivered and does not represent value for money to the customer	Dissatisfied customers and negative implication for the Council's reputation	3	B	Exploring alternative options for service delivery seeks to identify the most efficient way to deliver the taxi licensing service in the future	1)	A

Score	Likelihood	Score	Impact
1	Very Low	A	Low
2	Not Likely	B	Minor
3	Likely	C	Medium
4	Very Likely	D	Major
5	Almost Certain	E	Disaster